PASSWORD CHANGE

• BEFORE PASSWORD EXPIRATION

• YOU ARE WORKING FROM PERCALL SITE :

1- CTRL + ALT + DEL
2- Change password

• YOU ARE WORKING REMOTELY :

1- Connect to the VPN
2- CTRL + ALT + DEL
3- Change password

• YOU DON'T USE A PERCALL MASTERED PC :

1- Change the password here :

https://sts.percallgroup.com/adfs/portal/updatepassword

• AFTER PASSWORD EXPIRATION

• YOU ARE WORKING FROM PERCALL SITE :

1- Log on your PC with your old password
2- You will be prompted to change your password

• YOU ARE WORKING REMOTELY :

1- Log on your PC with your old password
2- Change your password here:

https://sts.percallgroup.com/adfs/portal/updatepassword

3- Connect the Percall VPN with the new password
4- Ctrl+Alt+Del then change password (still connected to the Percall VPN)
5- Lock your PC and unlock it with the new password => the new password will be propagated locally on your PC

• YOU DON'T USE A PERCALL MASTERED PC :

1- Change the password here :

https://sts.percallgroup.com/adfs/portal/updatepassword